

Announcement

June 26, 2015

Pay.gov Maintenance and New Release

Pay.gov will be unavailable from 6 p.m. ET June 27, 2015 to 12 a.m. ET June 28, 2015, for system maintenance. During this timeframe, you will be unable to file returns or operational reports through Pay.gov. TTB will also be unable to accept electronic cash bond payments through Permits Online. If you attempt to submit a Permits Online application with a cash bond payment via Pay.gov, you will see a message that Pay.gov is unavailable and your application will be saved with an unsubmitted status for you to complete and submit after this system maintenance. You may submit Permits Online applications without cash bond payments normally during this system maintenance.

Please contact the Pay.gov Help Desk by email at pay.gov.clev@clev.frb.org or by phone at 800-624-1373, option 2 to discuss any questions or concerns.

On Saturday, June 27, 2015, Pay.gov will deploy Release 6.5. This release features numerous changes and enhancements to the Pay.gov user interfaces, billing, payments, and documentation. We recommend you review the updated Pay.gov manuals and references available on the Pay.gov documentation website for more information on this new release and how it will impact you.